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01-184

**From:** Jason Moses  
**To:** Mike Powell, Kathleen Abernathy, Michael Copps, KM KJMWEB, Commissioner Adelstein  
**Date:** 4/16/03 1:07PM  
**Subject:** mobile phone number portability

Dear Commissioners,

I am writing to express my strong support for the FCC policy of requiring that mobile phone service providers implement "number portability". I am a small business owner who is very dissatisfied with my mobile service but loath to swith providers, as the change in telephone number would be very disruptive to my business. I feel that not requiring this basic freedom to the consumer allows providers to hold consumers hostage and avoid addressing customer service concerns.

The industry cites a high level of customer turnover as evidence that this rule is not needed. It shocks, baffles and even amuses me that the industry would cite evidence of rampant customer dissatisfaction as justification for preventing customer recourse to this same problem.

I urge you to strongly oppose the wireless industries' new legal challenge to this rule and move ahead as quickly as possible to emplement it. Myself and my colleagues have been waiting a very long time for this.

Sincerely

Jason Moses  
President, Urban Renewal Lanscape Arts

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**CC:** sf.nancy@mail.house.gov

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**From:** Evan Wilkoff  
**To:** Mike Powell, Kathleen Abernathy, Michael Copps, KM KJMWEB, Commissioner Adelstein  
**Date:** 4/16/03 11:43AM  
**Subject:** Wireless Number Portability

Chairman and Commissioners:

For whatever it is worth, I would like to chime in on the continuing saga of wireless number portability.

It is obvious that the carriers do not want this regulation as they will lose significant leverage over their captive customers (captive - since telephone numbers have commercial value in this electronic age). It is also clear that consumers would probably only benefit from having a choice of carriers once their contracts are up for renewal.

I strongly urge you to allow the regulation to start as planned this November (after much delay) and allow the carriers to compete on price, equipment, coverage and service as most other companies in this economy.

As I live in the suburban Philadelphia market, I would probably stay with my current carrier (Verizon) as they seem to have the best coverage in the markets that I frequent. But I would (and should) like to have a choice.

After all, it is the public's airwaves that are being used for a commercial enterprise - the FCC should regulate them in a manner that is pro-consumer while providing the carriers an opportunity to earn a reasonable profit. Based on my understanding of this issue, Wireless Number Portability will still allow for a healthy market.

Respectfully,

Evan Wilkoff

764 Holly Road

Wayne, PA 19087

610-688-2371

Evan.Wilkoff@verizon.net

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**From:** Metaldazed@aol.com  
**To:** FCC FCCINFO, Mike Powell, Kathleen Abernathy, Michael Copps, KM KJMWEB, Commissioner Adelstein  
**Date:** 4/1/03 5:03PM  
**Subject:** let me know when we'll be able to keep our existing cell phone number

Please let me know when I'll be able to switch cell phone providers and be able to keep my existing cell phone number.

It would be such a great thing to be able to keep the same number I have instead of having to keep changing them.

So many people are giving the cell phone numbers that with out being able to keep it, you know you'll forget to give most of them the new number.

That could make a great impact on not being able to reach family or friends when tragedy might occur.

Please again let me know when we'll be able to keep our existing cell phone number.

Have a great day.

Sincerely,

James

APR 1 2003

APR 2 4 2003

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**From:** Moran, David  
**To:** Mike Powell, abernat@fcc.gov, Michael Copps, KM KJMWEB, Commissioner Adelstein  
**Date:** 4/17/03 9:28AM  
**Subject:** Wireless Carriers/Portable Phone Numbers - Re: HoustonChronicle - Wed, Apr 16, Page 4B

Dear Sir/Madame Commissioners,

After reading an article in the Houston Chronicle (referenced above),

I wanted to volunteer a case history in support of the FCC's findings and

Ruling regarding the portability of telephone numbers between cell phone service providers.

My wife runs a small commercial construction business, located

Just north of Houston, in Southern Montgomery County, Texas.

She lives on her cell phone during business hours, coordinating

Activities of materials suppliers, sub-contractors, customers, etc, etc.

Maintaining her current phone number is absolutely critical

To her operation and, for that matter, her success.

She maintains (5) separate numbers with Verison (in Houston), under all different

"deals". She is powerless to affect any negotiation to leverage/improve

her communication costs, because the assigned cell phone numbers

are not portable, and she cannot realistically, compare services from alternative providers.

She complains constantly of the Service level

(or rather absence) provided by Verison.

It is no wonder to me that Verison are vehemently opposed to portable numbers,

Since it is likely that half of their customers would jump ship the next day.

The non-portability of cell phone numbers, in my opinion, is clearly restraint of trade,

in immaculate black-and-white. This is clearly a barrier to consumers in the marketplace.

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Can we find out the contacts for the (3) judge panel considering the case?

(3) extensions to implementing the FCC ruling deadline is already abusive.

They have used our dime for long enough.

Thanks & Regards,

David Moran

Director - Applications Development

Smith Bits

Ph (800) 877-6484

Ph (281) 233-5387 (Direct)

Fax (281) 443-0018

dmoran@smith.com

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**From:** The Hopkins  
**To:** Michael Copps, KM KJMWEB, Commissioner Adelstein  
**Date:** 4/17/03 8:40PM  
**Subject:** Fwd: Tampering with Consumers

We consumers out here need some immediate attention to this PROBLEM...Richard and Evelynne Hopkins.. St Augustine, FL

Note: forwarded message attached.

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Federal Communications Commission  
Office of the Secretary

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## DOCKET FILE COPY ORIGINAL

From: The Hopkins  
To: Mike Powell  
cc:  
Subject: Tampering with Consumers

Dear Chairman Powell.. I read the other day where the FCC is AGAIN doing some tinkering with Telephone Companies. This time it is a charge for wireless phone telephone number retention when a consumer changes his/her provider. That will mean another fee on their phone bill no doubt. This appears to be the US Government's whipping boy- OUR phone bills. We are already paying a hefty FCC charge on our residential bills each month(I have news for you--WE do not give a damn what it's for- it's another way of taxing us). There is a residential line portability fee already on the bill, an 800 number availability charge, a charge to ensure cheap access to phone for those choosing to locate in remote areas, local,state,municipal taxes etc etc. A very simple monthly bill has been made unrealistic due to Government tampering.

A question, Sir...Do you think the American consumer is better off with the breakup of AT&T Corp in the mid-1980s??? I think not. At the time we used MCI, already had our own phone sets in the house and were quite happy with the situation. Now, how about the Airline industry?? Is the consumer happier/better off with de regulation?? They currently are mostly in bankruptcy. Shall we evaluate the utility industry that Congress in their wisdom de-regulated. Ask the Californians. My point is that the more the FCC/Congress tampers with our utilities, the more screwed up results. PLEASE RECONSIDER ANY MORE "HELPFUL" TAMPERING WITH TELEPHONE INDUSTRY!!!!

Thank you for your time...Richard K & Evelynne G Hopkins...  
St Augustine, Florida

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**From:** HGI  
**To:** Mike Powell, Kathleen Abernathy, Michael Copps, KM KJMWEB, Commissioner Adelstein  
**Date:** 4/18/03 3:15AM  
**Subject:** Switching Service While Keeping The Same Phone No.

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Federal Communications Commission  
Office of the Secretary

Chairman Michael K. Powell  
Commissioner Kathleen Q. Abernathy  
Commissioner Michael J. Copps  
Commissioner Kevin J. Martin  
Commissioner Jonathan S. Adelstein

Dear Commissioners

A piece of news in the Chicago Tribune has alerted me to an effort by the wireless carriers to block the FCC recommendation to allow the consumers to keep their numbers when switching carriers.

I thank you for your efforts to defend the rights of the consumers. I would like to offer my support in your above endeavour.

I am surprised that the wireless services carriers are complaining about this requirement. "Requiring wireless number portability in the name of increasing competition is as realistic as a fish on a bicycle." says Tom Wheeler President and CEO of CTIA in a statement posted on his Association website. I donot understand the logic behind this stupid argument. This facility is already being practiced in Britain, Australia and Hong Kong. And I haven't heard any problems with this kind of service from my friends out there. In fact they are very happy that they donot have to remember new numbers every time they change their carrier.

Not many in the public know about this case and appeal. I hope in future that the Commission will by way of public statement in some major media alert the public of the impending "battle" with the giants.

Thanking you.

Hussain Ismail  
AT&T Customer  
NY

**CC:** emcgee@ctia.org

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**From:** Just So You Know  
**To:** Mike Powell  
**Date:** 4/17/03 4:09PM  
**Subject:** Keeping same cell phone number

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APR 23 2003

Federal Communications Commission  
Office of the Secretary

Good Day,

As a consumer, I would very much appreciate being able to keep my present cell phone number although I may choose to change to a different cell phone company.

Anything the FCC is able to do to insure that consumers will possess this capability as of November 2003, will be greatly appreciated.

Thank you for your time and attention to this matter.

Wishing for you a Wondrous Weekend . . .

peace & blessings ~L

\*<>\*<>\*<>\*<>\*<>\*

Knowledge . . . easily accessible, has proven to be the most effective tool for liberating and empowering my Brothers & Sisters. Accordingly, sharing knowledge is what I feel compelled to do.

~Just So You Know~  
jsyk@hotmail.com

"People may forget what you say. And people may forget what you do. However, people will NOT forget how you make them feel."

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The new MSN 8: advanced junk mail protection and 2 months FREE\*  
<http://join.msn.com/?page=features/junkmail>

**CC:** Kathleen Abernathy, Michael Copps, kjmwebb@fcc.gov, Commissioner Adelstein

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**From:** Ken Schnell  
**To:** Commissioner Adelstein  
**Date:** 3/30/03 1:42PM  
**Subject:** Comments to the Commissioner

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APR 2 2 2003

Ken Schnell (MyTransaction@aol.com) writes:

In regards to Cell Phone number Portability - As a consumer I am all for it - it forces these cell phone companies to compete. When I signed up for my phone - sure I checked plans but when I renew I want the company to have to COMPETE for my business again - rather than say well unless he wants to go through the Hassle of informing all his personal contacts and all his business clients - he will pay the higher premium. Tell the greedy and Gouging Wireless Companies they will have to compete for the customer - Portability is GOOD for the Consumer and Protects the Consumer - who will it harm (POOR WIRELESS PROVIDERS), maybe Verizon - that's why that guy always is moving and asking can you hear me now ...they are trying to find some place where the network actually works. Number portability also means that during the contract period providers will have to deliver or the consumer could easily change his plan by paying the cancellation fee. In Short All Consumers Support Cell Phone Portability.

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